



December 29, 2021

**Notice to Saving/Current Account Customers**

**Revision of Free Limit for Cash Delivery & Pick up (CDP)  
facility for Current and Savings Bank Account**

Dear Customers,

Free limit for Cash Delivery & Pick up facility for Current and Saving Account is being revised w.e.f. **February 01, 2022** and shall apply uniformly to both new and existing customers.

The details are given at **Appendix**.

Services other than those listed in above Annexure remain unaltered.

Sd/-  
Chief General Manager  
Retail Banking Group  
IDBI BANK

## Appendix



### **Revision Free Limit for Cash Delivery & Pick up (CDP) facility for Current and Savings Bank Account**

#### **Modification/ changes for Cash Deposit & Pick-up Facility**

##### **A. Existing & Revised limit placed below:**

Sr No	Revised Free Limit
1	<b>Charge Matrix applicable to customers with MAB</b>  (a) Below <b>Rs. 100 lakh</b> . (b) <b>Rs. 100 lakh</b> & above but utilizing CDP facility at multi locations or (c) Utilizing CDP facility through dedicated cash van at multiple locations
2	Customers maintaining <b>Rs 100 lakh</b> as MAB can avail one delivery or pick up at a single location free daily.

##### **B. Revised CDP charge structure is placed below as Annexure:**

## Annexure

<b>Category I - Dedicated Cash Van</b>				
<b>From March 1, 2021 Till further notice</b>				
	<b>Delhi &amp; Lucknow</b>	<b>Bengaluru</b>	<b>Pune</b>	<b>Nagpur</b>
<b>a) Large Size Cash Van</b>	<b>Figures in Rs. Excluding GST</b>			
Large Size DCV for Full Day	240750	208650	208650	208650
<b>b) Medium Size Cash Van</b>				
Full Day	197950	169060	169060	165850
Half day (*)	181097.5	157504	155765.25	152742.5
Van for 2 hours a Day	158734.5	140170	140170	143112.5
Cash Van Required for a Day	19795	19795	19795	19795
Extra Kms beyond agreed time (from Bank to Bank)	46	46	46	46
Extra Hours (total)	1979.5	1979.5	1979.5	1979.5
(*) : The Van will be required either in the first half or second half of the day				
(*) : Full day Cash Van - 2000 kms per month / 8 hours per day-6 days a week				
(*) : Half day Cash Van - 1000 kms per month / 4 hours per day-6 days a week				
(*) : Van for 2 hours - 500 kms per month / 2 hours-6 days a week				
(*) : Cash Van for a Day - 80 kms and 8 hours a day				

<b>Effective from January 1, 2021</b>			
<b>Category I - Dedicated Cash Van</b>			
<b>Charge Matrix (plus service tax)</b>	<b>Mumbai</b>	<b>Kolkata, Bhubaneswar and Chandigarh</b>	<b>Ahmedabad, Chennai &amp; Hyderabad</b>
<b>a) Large</b>			
Full Day (**)	240750	208650	208650
<b>b) Medium</b>			
Full Day (**)	176550	165850	169060
Half day (*)	165850	153545	155685
Van for 2 hours a Day (***)	153010	141775	140170
Cash Van Required for a Day (****)	19795	19795	19795
<b>c) Small</b>			
Full Day	Discontinued as Cash Van does not meet RBI Specifications		
Half day (*)	Discontinued as Cash Van does not meet RBI Specifications		
Cash Van Required for a Day	Discontinued as Cash Van does not meet RBI Specifications		
Extra Kms beyond agreed time (from Bank to Bank)	46	46	46
Extra Hours (total)	1979.5	1979.5	1979.5
(*) : Full day Cash Van - 2000 kms per month / 8 hours per day-			
(**) : The Van will be required either in the first half or second			
(**) : Half day Cash Van - 1000 kms per month / 4 hours per			
(***) : Van for 2 hours - 500 kms per month / 2 hours-6 days a			
(****) : Cash Van for a Day - 80 kms and 8 hours a day			

<b>Category II – CMS Services - Other than Dedicated Cash Van (Per Call/Beat)</b>	
<b>Service Types and Zone -&gt;&gt;&gt;&gt;&gt;</b>	<b>Bengaluru, Delhi, Nagpur Pune</b>
	<b>From 01-FEB-2020</b>
<b>A) Per call Cash Delivery &amp; Pick-up (to &amp; from customers)</b>	<b>Valid upto till further notice</b>
<b>Per call cost</b>	<b>Rate per Transit(Rs.)</b>
Upto Rs.1Lakh	<b>787.5</b>
Rs.1.01 Lakh to Rs. 2.00 Lakh	<b>892.5</b>
Rs.2.01 Lakh to Rs. 10.00Lakh	<b>1312.5</b>
Rs.10.01 Lakh to Rs. 50.00Lakh	<b>2625</b>
Rs.50.01 Lakh to Rs. 1.00 Crs	<b>3675</b>
Rs.1.01 Crore above to Rs.2 Crore	<b>5250</b>
Rs.2.01 Crore to Rs.5 Crore	<b>5775</b>
<b>B) Monthly package cost</b>	<b>Rate per Month Per Customer(Rs.)</b>
Upto Rs 10 Lakh per pick up	<b>17325</b>
Upto Rs 20 Lakh per pick up	<b>29925</b>
Upto Rs 50 Lakh per pick up	<b>60900</b>
Mode of Transport (Road / Rail)	
<b>C) INTRA-CITY TRANSIT (Availability -</b>	<b>Rate per Transit(Rs.)</b>
Upto Rs.20 Lacs	<b>3675</b>
Rs.20.10 Lacs to Rs.50 Lacs	<b>4725</b>
Rs.50.01 Lacs to Rs.2 Cr	<b>5250</b>
Rs.2.01 Cr to Rs.5 Cr	<b>5775</b>
<b>D) INTER-CITY TRANSIT (Availability-as</b>	<b>Rate per km.(Rs.)</b>
Beyond 75/40 kms as may be applicable	<b>61.95</b>
(Mode of Transport –Road)	
Overnight Halting Charges n(Wherever	<b>5000</b>
<b>E) CASH PROCESSING &amp; SORTING (For</b>	<b>Rate per 1000 pieces.(Rs.)</b>
Cash Processing and Sorting at Vendor's	<b>126</b>
At Vendor's premises (overnight)	
<b>F) SUPPORT REQUIRED</b>	
Overnight Cash vaulting	<b>NIL</b>
Daily Reconciliation & MIS Reporting	<b>NIL</b>
<b>Note:</b>	
1. Pricing for Per call & Beat pick up is same as mentioned above. Under per call category vendor is supposed to visit customer place only after intimation from Branch/Bank and under Beat pick up vendor has to visit customer place as per the pre defined criteria such as daily/ weekly/ alternate days	
2. Under Beat pick up category, Bank is suppose to pay to the vendor minimum slab charges even if no cash has been given by the customer but vendor has attempted pickup.	
3. Vendor has to inform to the bank in writing in case of Nil cash pick up by any customer for 6 consecutive working days, in the absence of which Bank is not liable to pay to the vendor for such	

Services	Ahmedabad,, Bhubaneswar, Chandigarh, Chennai, Hyderabad, Kolkata and Mumbai
<b>A) Per call Cash Delivery &amp; Pick-up (to &amp; from customers) – Availability – within 7 days from the date of intimation</b>	<b>From January 1, 2021</b>
<b>A) Per call cost</b>	<b>Rate per Transit(Rs.)</b>
Upto Rs.1Lakh	750
Rs.1.01 Lakh to Rs. 2.00 Lakh	850
Rs.2.01 Lakh to Rs. 10.00Lakh	1250
Rs.10.01 Lakh to Rs. 50.00Lakh	2500
Rs.50.01 Lakh to Rs. 1.00 Crs	3500
Rs.1.01 Crore above to Rs.2 Crore	5000
Rs.2.01 Crore to Rs.5 Crore	5500
<b>B) Monthly package cost</b>	<b>Rate per Month Per Customer(Rs.)</b>
Upto Rs 10 Lakh per pick up	16500
Upto Rs 20 Lakh per pick up	28500
Upto Rs 50 Lakh per pick up	58000
<b>C) INTRA-CITY TRANSIT (Availability - immediate)</b>	<b>Rate per Transit(Rs.)</b>
Upto Rs.20 Lacs	3500
Rs.20.10 Lacs to Rs.50 Lacs	4500
Rs.50.01 Lacs to Rs.2 Cr	5000
Rs.2.01 Cr to Rs.5 Cr	5500
<b>D) INTER-CITY TRANSIT by Road(Availability-as and when required)</b>	<b>Rate per km.(Rs.)</b>
Beyond 75 kms	61.95
Overnight Halting Charges (Wherever applicable)	5000 (To be added as special charges)
<b>E) Cash Processing and Sorting Charges</b>	<b>Rate per 1000 pieces</b>
At Bidder's Premises	126
<b>Credit Day</b>	<b>Rate per Rs.1000/- for A, B and C City Category Branches</b>
Day 0	3.5
Day 1	2.5
Day 2	2