

"Soft Token Based OTP" Registration & Activation Process

1. Steps to Register for "Soft Token Based OTP".

1.1 Login to internet Banking and Click "Soft Token Registration" option under My Profile > Security>Soft Token Registration.

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1.2 On click "Soft Token Registration", message is displayed and sixteen character (alpha numeric) activation code is generated and sent to user registered mobile number.

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		Security Settings			
ASHBOARD		Soft Token Registration	Change Passwords	Soft Token Activation Code Regeneration	
Accounts		Update Channel Login ID Set Security Questions	Update Image/Phrase Details	Soft Token Deactivation	
Fund Transfer Trade Finance		Soft Token Registration		Security Settings	
Bill & Recharge		999102] Account Activation	Code is generated successfully and se	nt to registered mobile number	



1.3 If activation code is not received after successful Soft Token Registration, Click "Soft Token activation Code Regeneration" to get activation code. Sixteen character (alpha numeric) activation code is generated and sent to user registered mobile number.

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Bill & Recharge		[999102] Account Activation	n Code is generated successfully and ser	nt to registered mobile number	

2. Steps to Activate Soft Token Base OTP App:

- 2.1 Download and install IDBI Soft token APP from Google Play Store / App Store on device.
- 2.2 Activate IDBI Bank soft token app using activation code received on registered mobile number.

Open soft Token Based OTP App >Enter Activation Code and SUBMIT > Continue to next > Select the SIM having mobile number registered with IDBI Bank > Enter the customer ID, Login ID, Set 4 digit password > Your Soft Token for Retail internet banking channel is Activated.





2.3 On successful activation, Soft Token Based OTP page is displayed. Now you can use soft token based OTP for authenticating i-net banking transactions/requests.

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	Soft Token Based OTP 657 306 244
	Regenerating Token in <mark>94 sec</mark>
BACK	DEACTIVATE

2.4 **Transaction Authentication using Soft token Based OTP in net banking:** I-Net banking user needs OTP to authorize net banking transactions / Requests. For such authentication, users can proceeds for respective request/transaction screen in net banking and simultaneously generate Soft Token Based OTP in soft token app. The **Soft token Based OTP** generated on app is then used to authorize the request/ transaction.

Sample: Go to Fund transfer> Make Payments > NEFT/RTGS/etc. Enter transactions details and use **Soft token Based OTP** to authorize the transactions.

IDBI BANK		Soft 7 Registration and Activation Pro-
(i) IDBI BANK	Fund	1 Transfer > NEFT/RTGS
Channel RETAIL INTERNET BANKING	Accounts	ayment Confirmation
Customer ID 739	⑦⑦ Fund Transfer □ >	Payment Details 2 Preview and Confirm 3 6
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Soft Token Based OTP 657 306 244	FASTag D Ar	mount: INR 10,000.00 ransaction Type: Initiate NEFT Payment Jeneficiary Type: Personal Payees
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Regenerating Token in 94 sec	UPI D>	
ВАСК ФЕАСТІVАТЕ	Add	ditional Details marks
	Ent	ter your credentials to confirm the transaction
	co	INFIRMATION DETAILS
	Sof	ft Token based OTP.* Please enter the Soft Token based OTP generated using IDBI Bank Token App.
	Tra	ansaction Password*

3. Steps to restore SMS OTP facility:

3.1 To restore the SMS OTP facility for authenticating i-net banking transactions/requests through SMS OTP, DEACTIVATE the Soft Token through App/ Internet banking. OTP facility will be active automatically and you can use SMS OTP for authenticating i-net banking transactions/requests.

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Channel RETAIL INTERNET BANKING	D IDBI BANK		IK Apply for IDE
Customer ID 739 Login ID 739 Soft Token Based OTP 657 306 244	OR DASHBOARD Accounts	DASHBOARD P Accounts □>	Soft Token Registration Change Passwords Soft Token Activation Code Update Channel Login ID Update Image/Phrase Details Soft Token Deactivation Set Security Questions Soft Soft Token Deactivation
Regenerating Token in 94 sec BACK		Yend Transfer D Trade Finance D Yend Finance D	Update Channel Login ID

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